

# Summary of Operating Results for the Fiscal Year ended March 31, 2012

April 25, 2012 NEC Mobiling, Ltd.

#### Notes About This Document

Forecasts related to future business performance, one aspect of the current strategies, plans and awareness at NEC Mobiling, Ltd. described in these materials, involve risks and uncertain factors. It should be noted that actual business performance may differ greatly from these forecasts due to a variety of factors. Primary factors with an impact on actual business performance include economic conditions and social trends affecting the scope of business of the Company, trend in demand for products and services provided by the Company, pressures for price reductions due to enhanced competition, and the ability of the Company's technological capability to respond to the customer's requests. Factors with an impact on business performance are not limited to those herein described.

- \*This document has been prepared as a guide to non-Japanese analysts for their convenience only and is a translation summary of the Japanese language original.
- \*\*All brand names, product names and company names and trademarks or registered trademarks are the property of their respective owners. "TM", "R" etc. are not used in this document.

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1. FY2012/3 Overview of Operating Results

#### Overview of Operating Results for FY2012/3: Major Indexes

Operating Income reached 10 billion yen

(Billions of Yen)

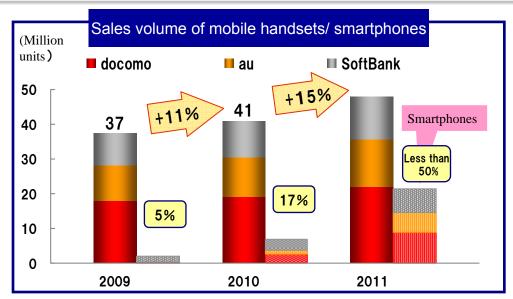
|                         | 2011/3 | 2012/3                            |        |            |      |
|-------------------------|--------|-----------------------------------|--------|------------|------|
|                         | Actual | Previous<br>Forecast<br>(Oct. 25) | Actual | YoY change |      |
| Net Sales               | 125.6  | 122.5                             | 126.1  | 0.5        | 0%   |
| Operating Income        | 9.61   | 9.70                              | 10.44  | 0.83       | +9%  |
| (%)                     | (7.6%) | (7.9%)                            | (8.3%) |            |      |
| Ordinary Income         | 9.82   | 9.90                              | 10.61  | 0.79       | +8%  |
| (%)                     | (7.8%) | (8.1%)                            | (8.4%) |            |      |
| Net Income              | 5.50   | 5.50                              | 4.89   | -0.61      | -11% |
| (%)                     | (4.4%) | (4.5%)                            | (3.9%) |            |      |
| ROE (%)                 | 14.9%  | 13.5%                             | 12.0%  |            |      |
| Free Cash Flows         | 4.14   | 4.50                              | 6.13   |            |      |
| Dividend per Share(Yen) | 100    | 120                               | 120    |            |      |
| Number of Employees     | 1,199  | 1,250                             | 1,227  |            |      |

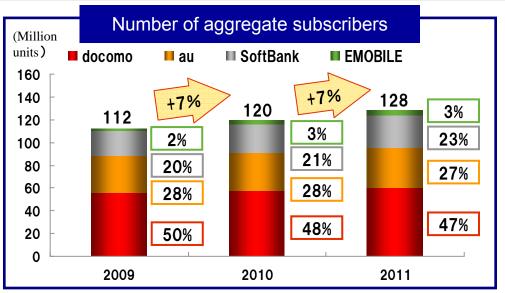
#### Overview of Operating Results: by Business Segment

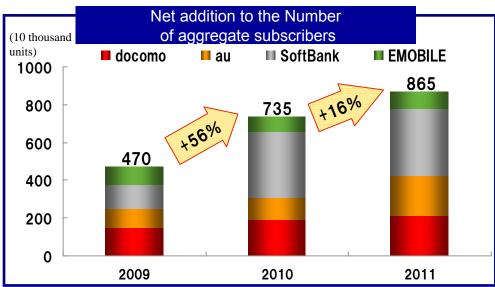
(Billions of Yen)

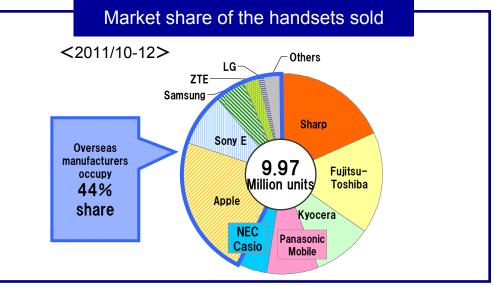
|           |                | FY2011/03 | FY2012/03                   |       |       |      |  |
|-----------|----------------|-----------|-----------------------------|-------|-------|------|--|
|           |                | Actual    | Previous Forecast (Oct. 25) |       | Yo    | YoY  |  |
| Net Sales |                | 125.6     | 122.5                       | 126.1 | 0.5   | 0%   |  |
|           | Mobile Sales   | 90.3      | 91.4                        | 95.5  | 5.2   | +6%  |  |
|           | Mobile Service | 35.3      | 31.1                        | 30.6  | -4.7  | -13% |  |
| Ope       | rating Income  | 9.61      | 9.70                        | 10.44 | 0.83  | +9%  |  |
|           | Mobile Sales   | 3.46      | 4.05                        | 4.67  | 1.21  | +35% |  |
|           | Mobile Service | 6.15      | 5.65                        | 5.77  | -0.38 | -6%  |  |

#### Overview of Operating Results: Market Environment





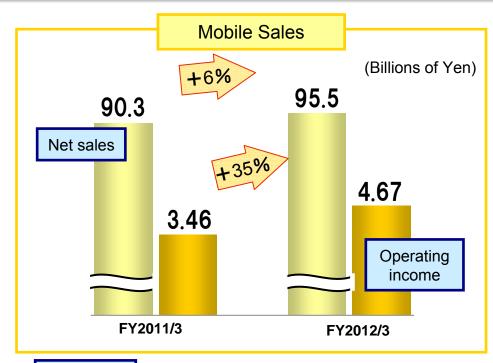




Source: TCA, IR materials by each companies, MMRI, as well as NEC Mobiling's own Estimation

NEC

#### Overview of Operating Results: by Business Segment

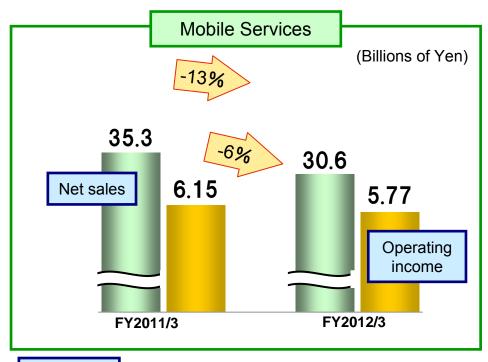


#### Net sales

- The number of phones sold increased 15% due to buoyant demand for smartphones.
- The average selling price declined due to the declining average purchasing price.

#### Operating Income

- · Increase in units sold
- Efforts by individual retail shops to maximize profit
- Increase through extensive sales of accessories, peripherals, and other mobile phone-related goods



#### Net sales

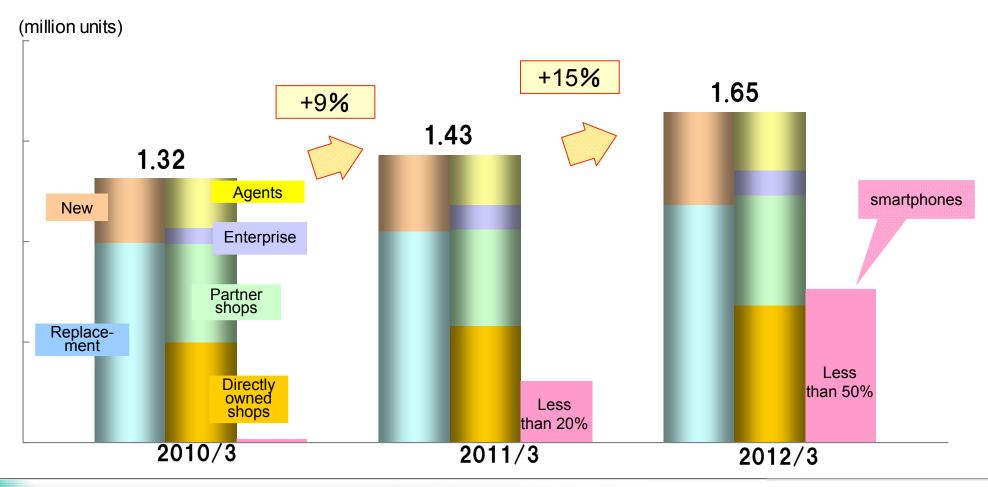
Decrease in demand for handset repairs

#### Operating Income

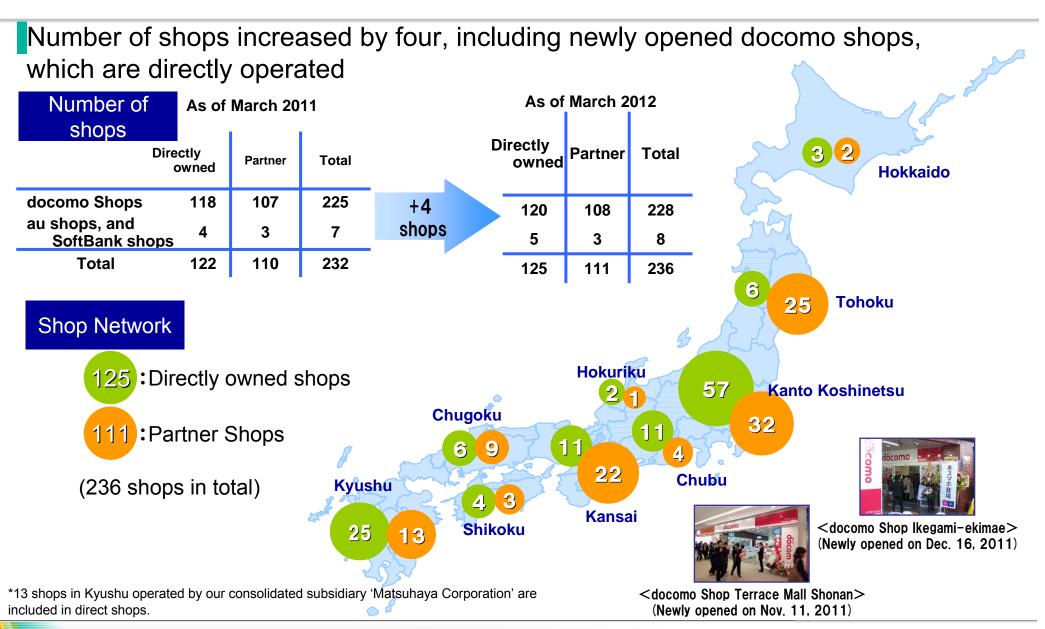
- · Decrease in sales
- Strengthened effort to reduce costs partially offset the effect of decrease in demand

#### Mobile Sales Business: Number of Mobile Phones Sold

- Focused efforts to sell smartphones and handsets with LTE capability
- Sold 1.65 million handsets (an increase of 15% year-on-year)



#### Mobile Sales Business: Sales Channels



# Mobile Sales Business: Action to capture the greater needs of smartphone users

- Installation of a "Smartphone Concierge Service" at 95 out of 120 directly owned docomo Shops across Japan
  - Contributed to a increase in efficiency in sales activities

#### **Smartphone Concierge Service**

The customer can easily set up the smartphones by themselves, resulting in reduced waiting time.

Initial setup using a touch panel

Welcome screen



Setup instructions



docomo Shop Machida



## Mobile Sales Business: Action to capture the greater needs of smartphone users

Full-fledged penetration of smartphones led to sales growth in related merchandise.





#### Mobile Sales: Creation of a New Shop Format

- Launch of a next-generation shop based on a marketing approach suited for the smartphone era
  - Delivery of support services
  - Advice on apps that meet the specific needs of customers
  - Launch and expansion of the "AND market" shop brand

Shop specializing in smartphones

"AND market Kasumigaseki"



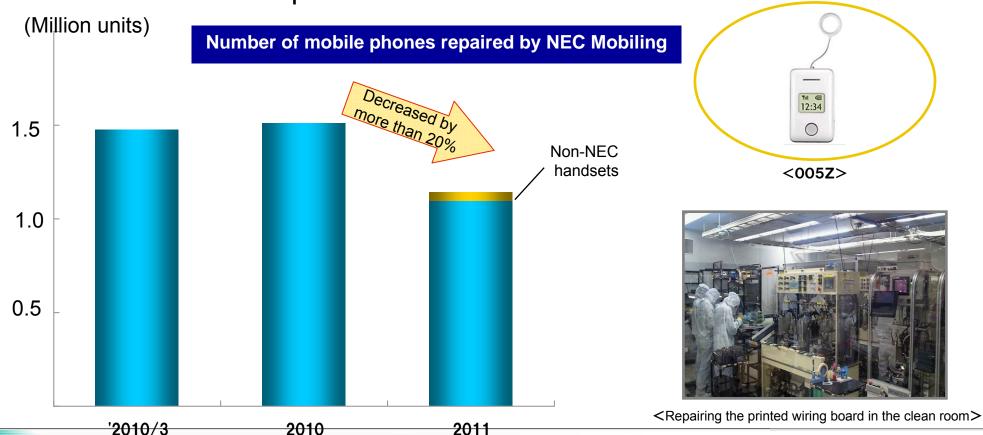




#### Mobile Services Business: Mobile Phone Repairs

Customers increasingly opt to replace their handsets with smartphones rather than having old handsets serviced.

Repairs for handsets made by ZTE Corporation, etc., rose. Improved repair technology lowered repair-related cost, which absorbed the impact of a decrease in the number of handsets serviced.



#### Accomplishments: FY2011

- Maximization of business opportunities created by the robust smartphone market
  - Higher sales of peripheral merchandise
  - Accelerated efforts to improve the operational efficiency of shops
  - Stronger sales platforms
- Improved repair technology to compensate for a smaller number of handsets serviced
  - Cost reductions achieved through improved repair technology
  - More repairs performed on non-NEC products
- First step toward overseas expansion
  - Expansion of a repair business in mainland China for non-NEC products
    - To date, five repair centers, including three centers under the "AND market" brand have been rolled out.



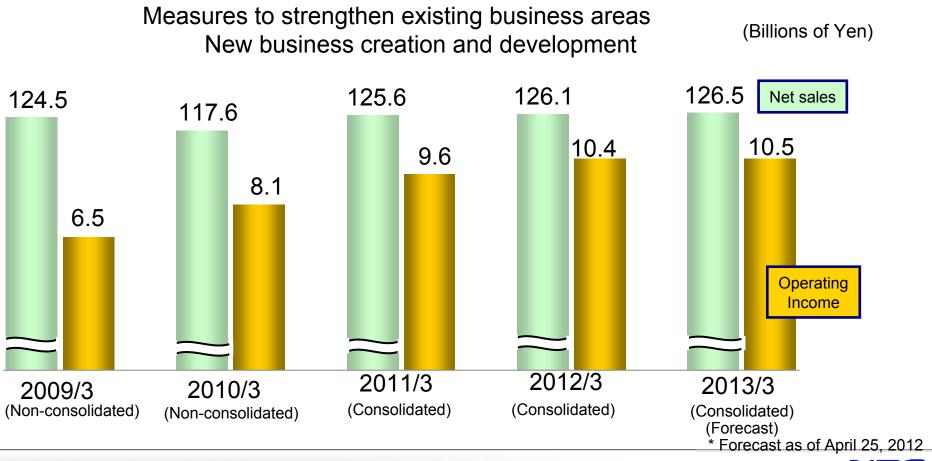
Repair center in Beijing

#### 2. FY2013/3 Business Development

#### **Basic Principles**

# Aiming to be a company that sparkles within the advent of a highly sophisticated ICT society

#### Striving for sustained growth



#### FY2013/3 Fiscal Earnings Forecast: Major Indexes

(Billions of Yen)

|                          | FY2012/3 | FY2013/3 |            |      |
|--------------------------|----------|----------|------------|------|
|                          | Actual   | Forecast | YoY change |      |
| Net Sales                | 126.1    | 126.5    | 0.4        | 0%   |
| Operating Income         | 10.44    | 10.50    | 0.06       | +1%  |
| (%)                      | (8.3%)   | (8.3%)   |            |      |
| Ordinary Income          | 10.61    | 10.60    | -0.01      | 0%   |
| (%)                      | (8.4%)   | (8.4%)   |            |      |
| Net Income               | 4.89     | 6.20     | 1.31       | +27% |
| (%)                      | (3.9%)   | (4.9%)   |            |      |
| ROE (%)                  | 12.0%    | 13.8%    |            |      |
| Free Cash Flows          | 6.13     | 5.50     |            |      |
| Dividend per Share (Yen) | 120      | 130      |            |      |
| Number of Employees      | 1,227    | 1,240    |            |      |

<sup>\*</sup> Forecast as of April 25, 2012



#### FY2013/3 Fiscal Earnings Forecast: by Business Segment

(Billions of Yen)

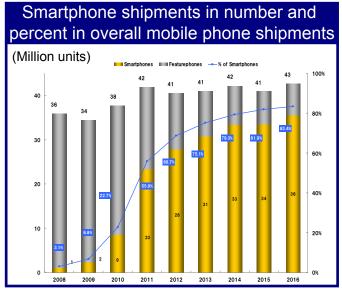
|           |                 | FY2011/3                      | F        |       |       |
|-----------|-----------------|-------------------------------|----------|-------|-------|
|           |                 | <reclassified></reclassified> | Forecast | YoY c | hange |
| Net Sales |                 | 126.1                         | 126.5    | 0.4   | 0%    |
|           | Mobile Sales    | 90.0                          | 96.0     | 6.0   | +7%   |
|           | Mobile Solution | 36.1                          | 30.5     | -5.6  | -16%  |
| Ор        | erating Income  | 10.44                         | 10.50    | 0.06  | +1%   |
|           | Mobile Sales    | 3.83                          | 5.00     | 1.17  | +31%  |
|           | Mobile Solution | 6.61                          | 5.50     | -1.11 | -17%  |

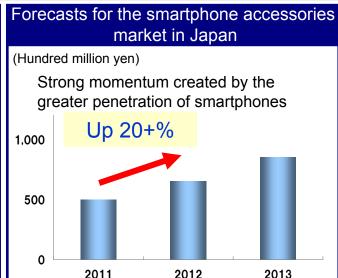
From the fiscal year starting April 1, 2012, the business segments has been changed. The "Mobile Service Business" has been changed to the "Mobile Solution Business," combined with the mobile handset sales for enterprise related business, which was formerly included in the "Mobile Sales Business."

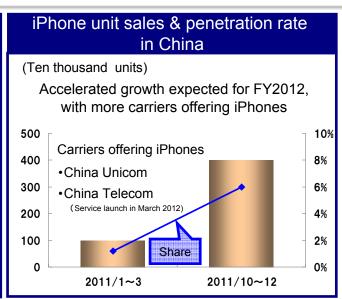
<sup>\*</sup> Forecast as of April 25, 2012

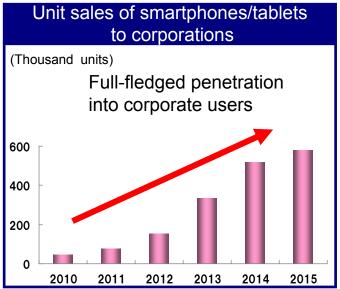


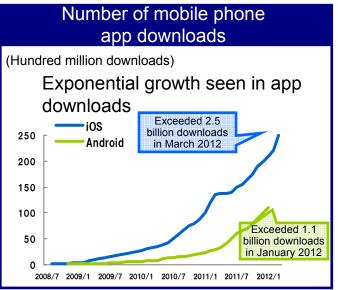
### Business Environments: The Shift to Smartphones Continues in the Mobile Phone Market.

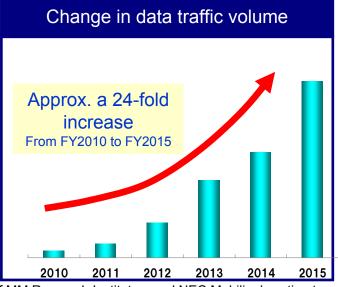








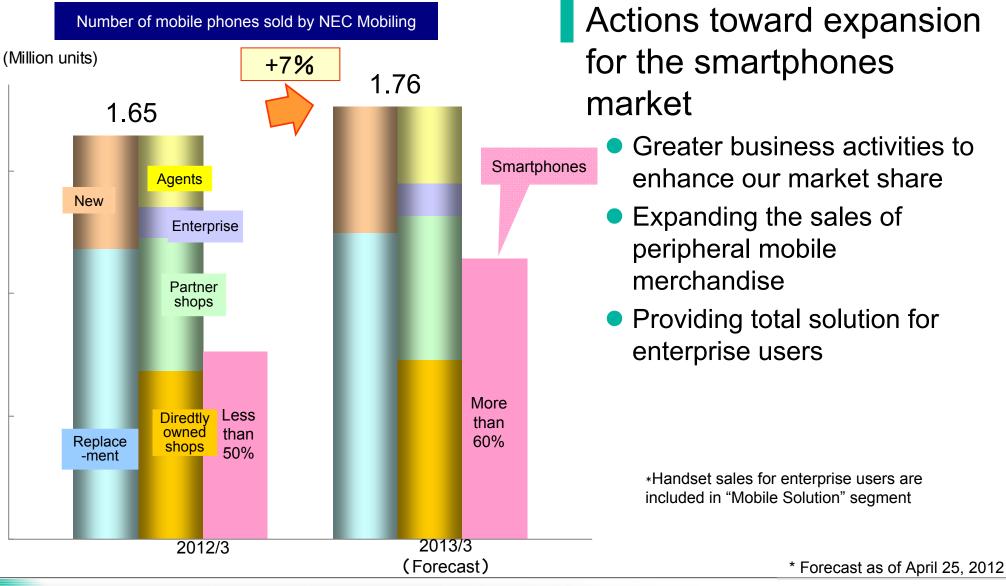




Sources: Third-party IR publications, the publications of MM Research Institutes, and NEC Mobiling's estimates

Empowered by Innovation

#### Key Activities: Sales of Mobile Handsets



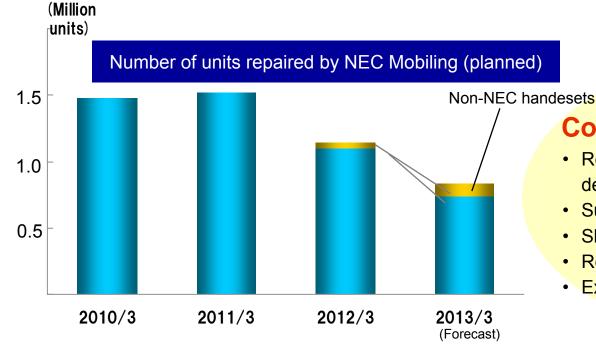
#### Key Action Initiatives: Mobile Phone Repairs

#### Efforts to cope with the declining number of serviced handsets

- Further cost reductions through improved repair technology
- More repairs to be performed on non-NEC products
  - •A two-fold increase from the previous year is planned for repairs performed on ZTE products.
  - Additional business sought by new customer wins



Removing an IC from the substrate



#### **NEC Mobiling's Strengths**

#### Comprehensive post-sale support

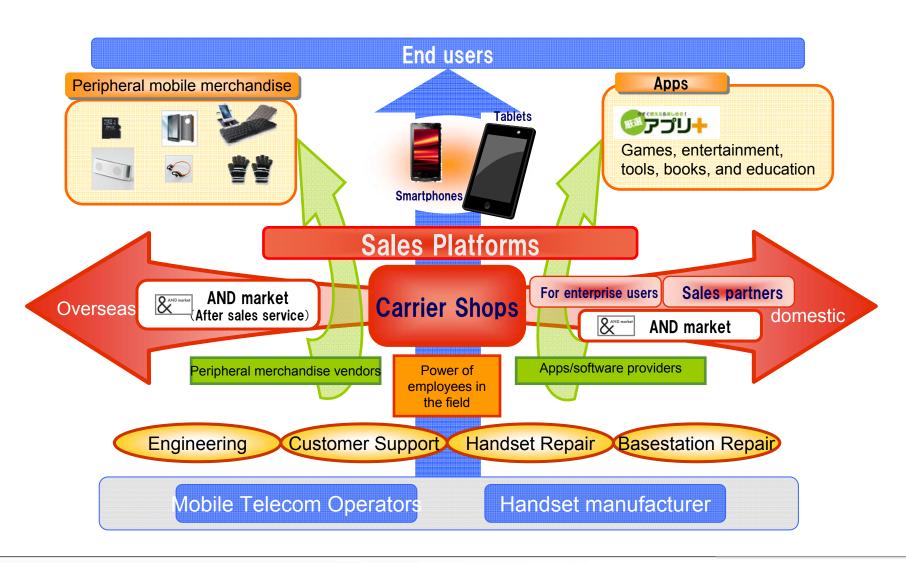
- Repair and refurbishment technology for highdensity, multi-layer substrates
- Superior repair quality
- Short TAT (turnaround time) on repairs
- Repair progress tracking by IT infrastructure
- Excellent grasp of mobile phone operator needs

\* Forecast as of April 25, 2012



#### Future Business Development – Sales Platforms

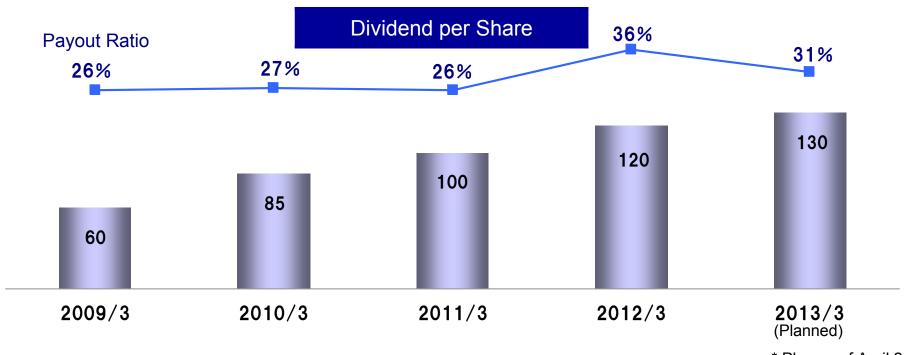
Our core competencies: Business development based on our sales platforms



#### Dividend Policy - Planed to increase dividend for seven consecutive years

#### Policy

- Stable dividend payouts considering about 30% to be maintained, reflecting the company's major management priority of according respect and importance to valued shareholders
- An annual dividend of 130 yen per share (an increase of 10 yen over the previous fiscal year), with maintaining 30% payout ratio is planned for the fiscal year ending March 31, 2013.



\* Plan as of April 25, 2012

#### Empowered by Innovation



#### FY2013/3 Fiscal Earnings Forecast: by New Business Segment

#### Old

| (Millions of Yen) |              |                  | 2012/3  |       |  |
|-------------------|--------------|------------------|---------|-------|--|
|                   |              | Actual           |         |       |  |
|                   |              |                  | Amount  | Ratio |  |
|                   | Mobile Sales | Sales            | 95,513  | 75.8% |  |
|                   |              | Operating Income | 4,673   | 44.8% |  |
|                   |              | (%)              | 4.9%    |       |  |
| Mobile Service    |              | Sales            | 30,571  | 24.2% |  |
|                   |              | Operating Income | 5,765   | 55.2% |  |
|                   |              | (%)              | 18.9%   |       |  |
|                   | Total        | Sales            | 126,084 |       |  |
|                   |              | Operating Income | 10,438  |       |  |
|                   |              | (%)              | 8.3%    |       |  |

#### New

| (Millions of Yen) |                 | 2012/3           |                               | 2012/3 |            |       |
|-------------------|-----------------|------------------|-------------------------------|--------|------------|-------|
|                   |                 |                  | <reclassified></reclassified> |        | (Forecast) |       |
|                   |                 |                  | Amount                        | Ratio  | Amount     | Ratio |
|                   | Mobile Sales    | Sales            | 90,015                        | 71.4%  | 96,050     | 75.9% |
|                   | Woone Cales     | Operating Income | 3,827                         | 36.7%  | 5,000      | 47.6% |
| _                 |                 | (%)              | 4.3%                          |        | 5.2%       |       |
|                   | Mobile Solution | Sales            | 36,069                        | 28.6%  | 30,450     | 24.1% |
|                   |                 | Operating Income | 6,611                         | 63.3%  | 5,500      | 52.4% |
|                   |                 | (%)              | 18.3%                         |        | 18.1%      |       |
|                   | Total           | Sales            | 126,084                       |        | 126,500    |       |
|                   |                 | Operating Income | 10,438                        |        | 10,500     |       |
|                   |                 | (%)              | 8.3%                          |        | 8.3%       |       |

\* Forecast as of April 25, 2012

